



VICTORIA STATE EMERGENCY SERVICE



2012 - 2015

Interim Strategic Plan

SUPPORTING A SAFER VICTORIA



Message from the Chair Claire Higgins and CEO Mary Barry

Every three years, the VICSES Board and Executive meet to discuss the challenges facing the organisation to assist the Board to set the strategic direction for VICSES for the next three years.

Since becoming a Statutory Authority in November 2005, VICSES has undergone a major change program including the development and implementation of systems and processes to enable the organisation meet its legislative and statutory obligations.

In February 2012 the Board held a strategic planning forum with the Senior Executive team. This forum was held to review how the organisation had evolved over the past 6 years, to determine what strategies were required to continue that evolution and to enable the organisation to continue to meet its legislative and statutory obligations in what has become a far more complex and demanding emergency services environment.

Issues that influenced the new vision and strategic direction outlined in this plan included the recommendations from the 2010 Victorian Bushfires Royal Commission, the Victorian Floods Review conducted by Mr Neil Comrie following the 2011 Victorian floods, the emergency services reform program being led by the Fire Services Commissioner and the challenges posed by the Government's Green paper released in 2011.

Also discussed was the Government's intention to release a White Paper later this year outlining the future direction for emergency management in Victoria. The White Paper is due to be released in September 2012.

Considering the above issues, the Board determined it appropriate to develop an interim strategic plan with the intention of reviewing it again following the release of the White Paper. The board is keen to ensure the final VICSES 3 year strategic plan reflects the future direction for emergency management in Victoria.

On behalf of the Board we would like to thank all those who provided feedback on the draft interim strategic plan issued in May 2012. The feedback received was most constructive and is reflected in this final interim three year strategic plan.

The Board is planning to endorse the final VICSES 3 year strategic plan at its planning forum in November 2012.

Our thanks again to all those who provided feedback, and we look forward to keeping you all updated on the progress of the plan.

On behalf of the Board we commend this three year interim strategic plan to you.



Claire Higgins
Chair
Victoria State Emergency Service Authority



Mary Barry
Chief Executive Officer
Victoria State Emergency Service



OUR VISION

VICSES will be a strong contributor to an all hazards, all agencies approach to effective emergency management, enabling safer communities.

OUR PURPOSE

Partnering with the community and other stakeholders to build community preparedness and resilience and providing timely and effective emergency services.

OUR VALUES

Our People
Commitment
Trust
Accountability
Integrity
Community Focused



Our Goals and Objectives

Goal 1

A sustainable volunteer and employee workforce

Objectives

VICSES volunteers and employees support the organisation's vision, purpose and values.

VICSES volunteers and employees are professional, appropriately trained and participate in multi agency exercises.

VICSES volunteers and employees work within the VICSES Work Health and Safety Framework.

VICSES volunteers and employees are appropriately supported and resourced.

Goal 2

A strategic and proactive approach to service delivery in our community

Objectives

VICSES works in partnership with communities to build community preparedness and resilience for emergencies.

VICSES empowers communities by providing accurate and timely emergency information and warnings

VICSES utilises innovative approaches to ensure its emergency management services respond to changing community demographics.

VICSES develops emergency plans for floods, storms, earthquakes and tsunami in partnership with other relevant agencies and stakeholders.

Goal 3

An all hazards, all agencies approach to emergency management

Objectives

VICSES works with the government and other relevant organisations and stakeholders to implement the outcomes of the Victorian Floods Review, the Fire Services Commissioner's reform program and the White Paper.

VICSES has the capability and capacity to contribute to the delivery of emergency services to the community within an all hazards all agencies environment in the areas of prevention, preparedness and response.

VICSES is an active and innovative contributor to the implementation and adoption of an "all hazards, all agencies" approach to emergency management.

VICSES emergency management doctrine is interoperable with other relevant emergency services agencies and stakeholders.

VICSES ICT systems are interoperable with other relevant emergency services, the State Control Centre (SCC), relevant Incident Control Centres (ICCs) and Municipal Emergency Co-ordination Centres (MECCs) across the State.

VICSES has strong partnerships and professional working relationships with all relevant stakeholders in Victoria and interstate.



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