

PUBLIC SAFETY



This fact sheet contains information on suggested actions to perform before, during and after a public safety incident. It also contains information about warnings, emergency contacts and general information to consider when writing your emergency management plan.

Public safety warnings

There are no warnings for public safety hazards.

Emergency contacts

Contact	Number
Life-threatening emergency (police, fire, ambulance)	000 (Triple Zero)
Your local police station	Ph:
Metropolitan Fire Brigade (MFB) for gas leaks/explosion	(03) 9662 2311
Country Fire Authority (CFA) for gas leaks/explosion	(03) 9262 8444

Important information about public safety

A public safety issue may include:

- Vehicle accident e.g. car crash
- Electrical failure/ blackout
- Civil disturbance (breaking and entering, drugs and alcohol)
- Gas leak or explosion
- Attack from wildlife or pets

Action plan for a public safety incident

Please note: these actions are general suggestions only, you will need to think of details and triggers that are specific to your park.



Actions to take in the event of an vehicle accident

- Ensure the caravan park manager is notified immediately, if not present.
- Notify the Police or Ambulance by dialling 000 (Triple Zero).
- Open caravan park boom gates and emergency access gate.
- Begin first aid if possible.
- Keep occupants away from the crash/injury site.

Actions to take in the event of an electrical failure/ blackout

- Check to see if other lights and electrical equipment are working.
- Look outside for damage such as wires down or trees lying across power lines. Stay away from any fallen power lines and/ or trees lying across power lines.
- Locate your emergency kit and torch.
- If possible, visit sites with a torch to advise resident of the situation.
- Avoid opening refrigerator or freezer and dispose of spoiled food

Actions to take in the event of a civil disturbance

- Ensure the caravan park manager is notified immediately, if not present.
- Notify the Police by dialling 000 (Triple Zero).
- Open caravan park boom gates and emergency access gate.
- Do not do or say anything that may encourage irrational behaviour.
- Alert any other persons in your vicinity.
- Initiate action to:
 - restrict entry to the building or area if possible
 - confine or isolate the presence from other occupants
 - Monitor the status of any other occupant's safety

Actions to take in the event of a gas leak or explosion

- Evacuate the immediate area.
- Isolate the gas supply at the source (if safe to do so).
- Remove any ignition sources (if safe to do so).
- Turn off the electrical supply.
- Notify the Fire Brigade by dialling 000 (Triple Zero) and caravan park manager, if not present
- If indoors, ventilate to the open air if possible.
- Open caravan park boom gates and emergency access gate.
- Report to the Fire Brigade on arrival regarding any actions taken.
- Control the movement of occupants to a emergency assembly area or evacuation point (if required).
- Remain at the emergency assembly area or evacuation point until advised by emergency services.

Actions to take in the event of an animal attack

- Check for any threatening situation and remove or control it (if safe to do so).
- Remain with the casualty and provide appropriate support.
- Provide first aid if qualified personnel available.
- Notify the caravan park manager if not present.
- Notify the Ambulance service by dialling 000 (Triple Zero).
- Open caravan park boom gates and any emergency access gate.
- Designate someone to meet the ambulance at caravan park entrance and direct it to the location of the casualty.

