



# VICSES at a glance



## Who we are

### Control agency for:



Flood



Storm



Earthquake



Tsunami



Landslide



**150**

Units

**14**

Permanently staffed offices

**104**

Road rescue providers

### Our fundamental goals

- 1** We will be a sustainable organisation to take us into the future
- 2** We will be an organisation of choice for our people and partners
- 3** We will work with and empower the community to build confidence and resilience



### Our Values



We pride ourselves on our credibility



We are part of our community



Safety drives our decisions



Focused and adaptable



Together we are VICSES

## Our agency in 2019-20



**382,141**

Volunteer hours



**33,742**

Requests for assistance

**80% of all RFAs relate to flood and storm**

**Flood**  
2,139 incidents  
(11,501 hrs)

**Storm**  
24,926 incidents  
(150,748 hrs)

**Road Crash Rescue**  
1,261 incidents  
(12,162 hrs)



**Assisting agency**

**150,980** hrs across **3,543** incidents



**Community engagement**

**51,391** hours



**Tsunami, landslide or earthquake**

**97** Requests for assistance



**Rescue (other)**

**3,226** hours across **714** events

## Our people in 2019-20



**5,147**  
Volunteers\*

33% Female 66.9% Male  
0.1% Non-binary  
\*active & non-active

**Volunteer leadership** (Unit Controllers and Deputy Controllers)  
28.1% Female 71.5% Male 0.4% Non-binary

**223**  
Staff

43% Female 57% Male

**Staff leadership** (VPS6 and Executive level)  
42% Female 58% Male

