



# Local Flood Guide

*City of Whitehorse*

Understand, prepare, and respond effectively to your flood risk.



FLOOD STORM  
EMERGENCY **132 500**



If life threatening  
call triple zero 000

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Victorian State Emergency Service acknowledges Aboriginal Traditional Owners of Country throughout Victoria and pays respect to their cultures and Elders past and present.

**Disclaimer:** Victoria State Emergency Service assumes no responsibility or liability for any errors or omissions for any of the content in this document.

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For more information visit: [ses.vic.gov.au/plan-and-stay-safe](https://ses.vic.gov.au/plan-and-stay-safe)



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# Whitehorse Local Flood Guide

Understand, prepare, and respond effectively to your flood risk.

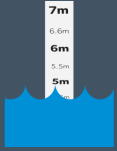
## Local flood information

Suburbs within the Whitehorse area that are most likely to be impacted during a flood event are:


- Blackburn
- Blackburn South
- Box Hill South
- Burwood
- Burwood East
- Forest Hill
- Laburnum
- Vermont



The City of Whitehorse area has a long history of significant flash flooding. These have usually been as a result of heavy rainfall during severe storms.



On December 18, there was intense rainfall within the City of Whitehorse area that was classified as a 2% Annual Chance flood event, which means there is a 2% chance of this happening in any year.



Flooding can happen within hours, giving people little to no time to prepare and take action. It's important to remain aware and take steps to be ready in case of sudden changes weather conditions.

## Why does the Whitehorse area flood?

Heavy rainfall can cause **flash flooding**. This can happen quickly and you may not receive an official warning. Although these floods only last short time, they can cause severe damage.

- Stormwater drainage may not be able to drain the amount of rainfall causing them to overflow.
- The land is hilly in nature with many valleys, making some areas susceptible to flash flooding.
- Gardiners Creek, Dandenong Creek, Koonung Creek and other smaller waterways may quickly rise, causing water to rise and overflow their banks.
- The Laburnum Street community is at risk from flooding along both the Blackburn North and South Parade Drains. Stormwater drainage at these locations may not be able to drain fast enough due the amount of rainfall causing them to overflow.



## How do floods impact communities?

Even if your home or workplace stays dry, floods can impact you in many ways.



Buildings flooded



Road closures



Drinking water supply and quality affected



Power outages



Mobile and internet network outage



Sewage overflows inside building

## Check your home, work, and travel routes for floodwater— Whitehorse

If this map shows potential flood risk for you, ensure you take action to **plan and prepare for floods**. See [page 9](#) for more information.

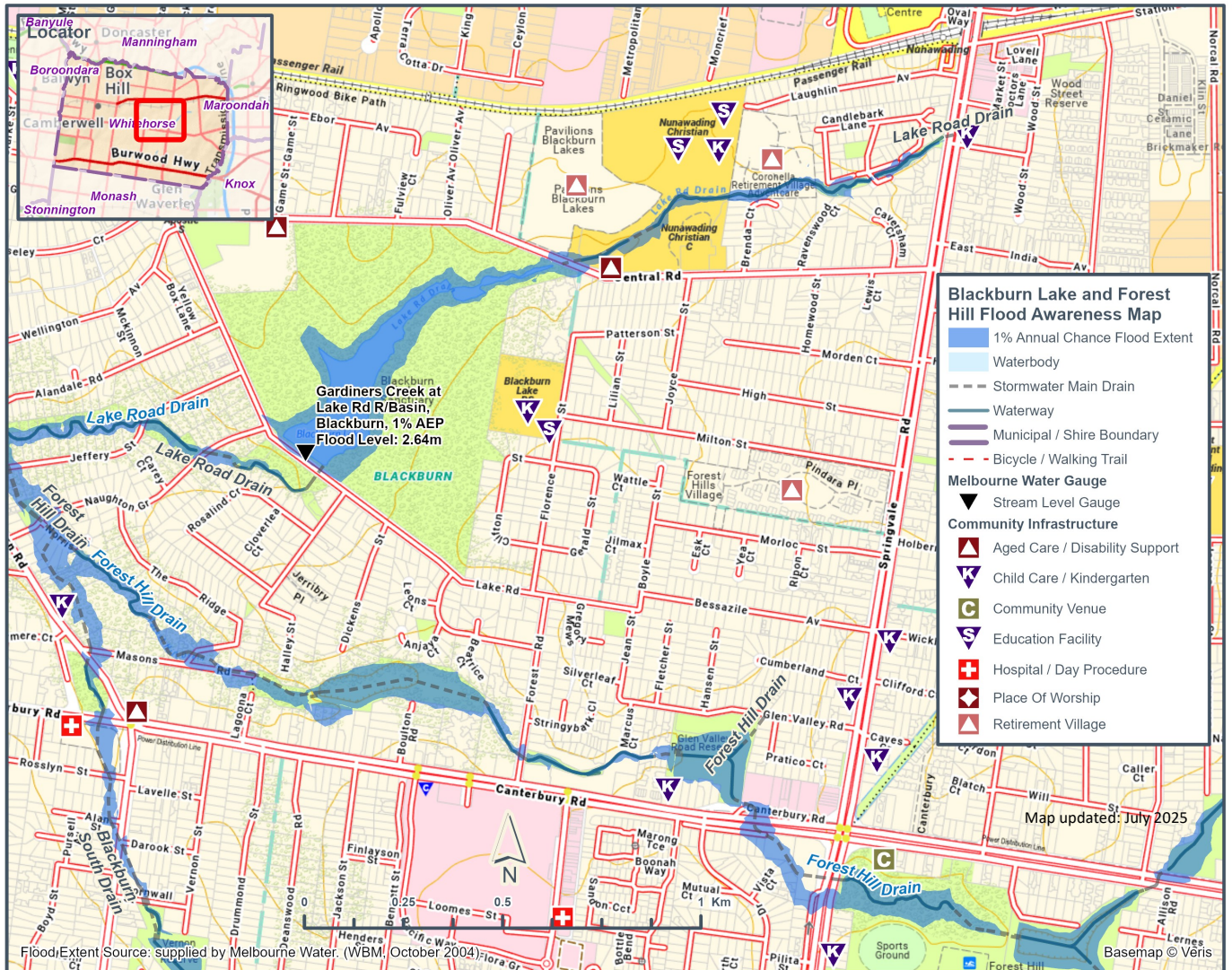
- This map shows the area likely to flood in a significant flood event.
- This is referred to as a 1% Annual Chance flood extent, which means there is a 1% chance of this size flood (or greater) happening in any year.



## Check your home, work, and travel routes for floodwater— Blackburn Lake and Forest Hill

If this map shows potential flood risk for you, ensure you take action to **plan and prepare for floods**. See [page 9](#) for more information.

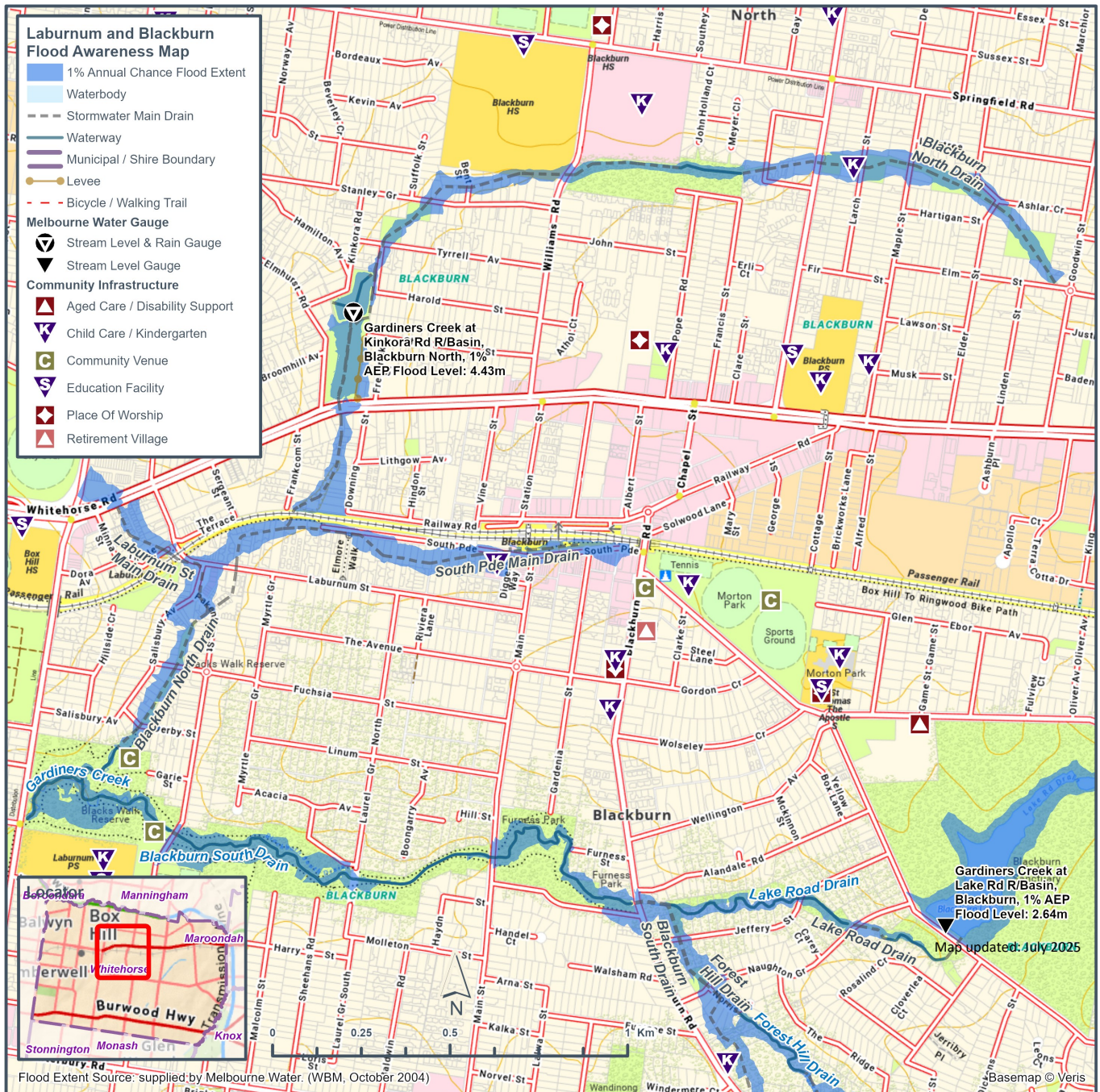
- This map shows the area likely to flood in a significant flood event.
- This is referred to as a 1% Annual Chance flood extent, which means there is a 1% chance of this size flood (or greater) happening in any year.



# Check your home, work, and travel routes for floodwater— Laburnum and Blackburn

If this map shows potential flood risk for you, ensure you take action to **plan and prepare for floods**. See [page 9](#) for more information.

- This map shows the area likely to flood in a significant flood event.
- This is referred to as a 1% Annual Chance flood extent, which means there is a 1% chance of this size flood (or greater) happening in any year.



## What roads are likely to flood?

During a flood, the roads listed below may flood and could be closed.

For current road closures, check [VicTraffic](#). [VicEmergency](#) may include road closures in its warnings, see [page 10](#) for more information.

### Blackburn

- Ashlar Crescent
- Bent Street
- Central Road
- Cootamundra Crescent
- Laburnum Street
- Larch Street
- Main Street
- Maple Street
- Masons Road
- Naughton Grove
- Pakenham Street
- Salisbury Avenue
- South Parade
- Stanley Grove
- The Ridge
- Thiele Court
- Tyrrell Avenue
- Williams Road
- Whitehorse Road
- Frankcom Street
- Downing Street
- Minna Street

### Blackburn South

- Eley Road
- Fulton Road
- Jenner Street
- Wilkes Place

### Box Hill

- Clydesdale Street
- Collins Street
- Merton Street
- Wavell Street

### Box Hill South

- Beaver Street
- Foch Street
- Halsey Street
- Kitchener Street
- Prince Street

### Burwood

- Boardman Close
- Gillard Street
- McComas Grove
- Sinnott Street

### Burwood East

- Arthur Street
- Christa Avenue

### Forest Hill

- Faulkner Street
- Forest Road
- Sandra Street

### Vermont

- Betula Avenue

## What might happen in a flood in your area?

Although no two floods are the same and the environment is constantly changing, the below provides an idea of what to expect for different flood sizes.



### Minor impacts

- Water spilling over river banks and nearby low lying areas.
- Water coming up through drains in nearby streets.
- Cover minor paths, tracks, and low level bridges.
- Some back yards impacted and buildings impacted below floor level.



### Moderate impacts

- Water spilling over river banks and covering larger areas of land.
- Water above floor level in some houses and buildings.
- Evacuation may be required in some areas.
- Impact to roads and traffic routes.
- Relocation of stock required in rural areas



### Major impacts

- Widespread flooding.
- Many houses and businesses are inundated above floor level.
- Properties and whole areas may be isolated.
- Major roads and rail routes closed.
- Require many evacuations.
- Impact to utility services (water, power, sewerage).

## Previous flood impacts

While no two floods are the same, understanding the impacts of past floods can help you anticipate impacts of future flood events.

2011 Flood	2007 Flood	2003 Flood
<ul style="list-style-type: none"><li>■ In February, a huge flow of water affected the east of Furness Park in Blackburn, and closed Norris Court off Naughton Grove.</li></ul>	<ul style="list-style-type: none"><li>■ In December, 100 millimetres of rain fell over two days with SES receiving 275 calls for assistance.</li></ul>	<ul style="list-style-type: none"><li>■ In December, 80 millimetres of rain fell in a very short period of time causing devastating flooding.</li></ul>

## Your local services

### Catchment Management Authority

For general advice about flooding and controls based on planning zones and overlays.

- **Melbourne Water**  
[melbournewater.com.au](http://melbournewater.com.au) | 13 17 22

### Local Council

For relief support after a flood event and general land use planning.

- **Whitehorse City Council**  
[whitehorse.vic.gov.au](http://whitehorse.vic.gov.au) | 03 9262 6333

# Plan and prepare for floods

## 1 How to stay informed

VicEmergency is Victoria's source of emergency information and warnings.

- Set-up a watch zone for your area for alerts when warnings are issued.
- Learn about the three different warning levels.



VicEmergency app  
[emergency.vic.gov.au](https://emergency.vic.gov.au)  
1800 226 226



vicemergency



@vicemergency



## 2 Make an Emergency Plan

Use information from your Local Flood Guide and your Catchment Management Authority, to help you decide;

- What you will do in a flood emergency
- When you will do it
- Who you will inform



Red Cross RediPlan is a free tool that helps you create a simple emergency plan that supports the flood actions you have chosen.

- Visit [redcross.org.au/prepare](https://redcross.org.au/prepare)
- Download the [Get Prepared](#) app

## 3 Prepare an emergency kit



You may need to stay safe for 72 hours in a disaster before help arrives. Make sure you have safe drinking water, food, and any special needs or medications for all family.



There will be extra items to be added to your emergency kit in an emergency like clothes, a phone and charger.



Watch a video on how to get your Emergency kit ready.

[youtu.be/XgyLnKDMkNo](https://youtu.be/XgyLnKDMkNo)

## 4 Reduce impacts to your property

- Keep gutters and drains clear of debris including leaves and any other items.
- Check your building and contents insurance, what kind of flooding does it cover?
- Move your valuable possessions up high.
- Back up important files and documents to a cloud storage or USB kept elsewhere.
- Identify higher ground on or around your property, away from the danger area.
- Consider buying sand and sandbags ahead of time, refer to our Sandbag Guide for more information.

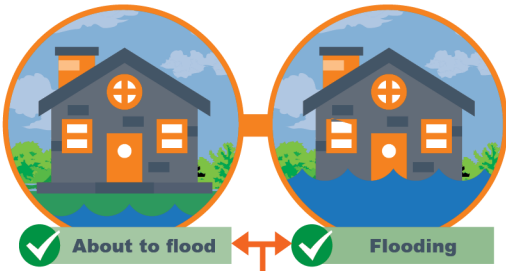



For more details and other tips, visit:  
[ses.vic.gov.au/flood](https://ses.vic.gov.au/flood)



# What to do in a flood emergency

## When to call VICSES



 **Flood emergency assistance call VICSES 132 500**

 **If life threatening call triple zero 000**

## Stay Informed

### VicEmergency

Emergency warnings will provide information on what is happening and advice of what you should do.

**You may not receive an official warning before a flood.**



VicEmergency app  
[emergency.vic.gov.au](https://emergency.vic.gov.au)  
1800 226 226



vicemergency @vicemergency



■ Set-up a watch zone for alerts for your area.

### Bureau of Meteorology



Monitor rainfall, river levels, weather forecasts/warnings.

[bom.gov.au/vic/flood/melbourne.shtml](https://bom.gov.au/vic/flood/melbourne.shtml)

### Emergency broadcasters



**Radio** | ABC Melbourne 774 AM, 3AW 693 AM

**TV** | Sky News

## If you expect floodwater at your property

1



### Bag it

Sandbag doorways and low-lying windows to slow floodwater entering your home.

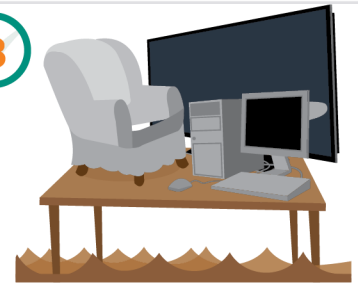
2



### Block it

Block toilets, bath and drains using a sandbag ideally placed inside a plastic rubbish bag.

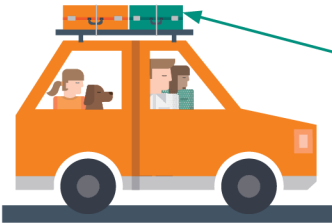
3



### Lift it

Put your valuables and electrical items as high as possible. Turn off power, gas, and water at the mains.

4



### Leave

- Leave **before** the flood arrives.
- Check warnings from VicEmergency for information like evacuation or relief centres, and road closures.
- Travel to the home of family or friends who are in a safe location, away from the flooded area.

### Take your emergency kit and add the items below:



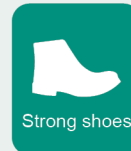
Phone & charger



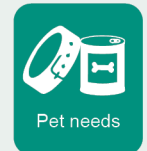
Prescriptions & medication



Clothes for your family



Strong shoes



Pet needs

## Never drive through floodwater

Large



A Large 4WD can be moved by water only 45cm deep.

Small



A small car can be moved by water only 15cm deep.



For more details and other tips, visit:

[ses.vic.gov.au/flood](https://ses.vic.gov.au/flood)

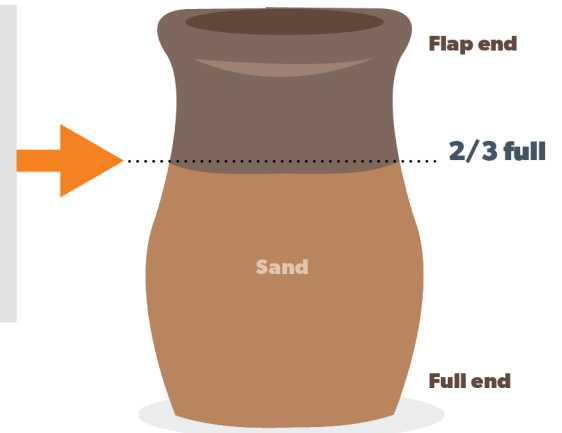


# Sandbagging

Sandbags won't stop the water completely, but can reduce the amount of water entering your home.

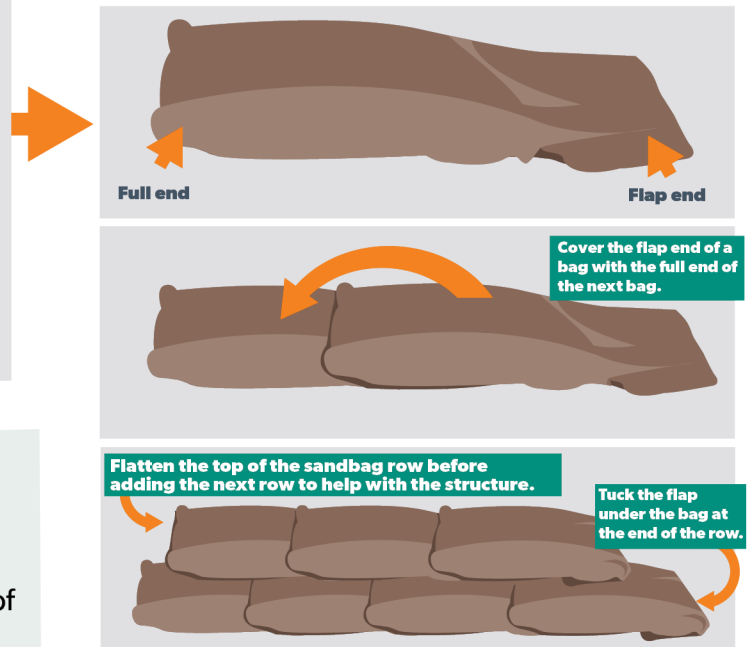
## How do I fill a sandbag?

- Only use sand to fill hessian bags. Do not use dirt.
- Only fill sandbag two-thirds full.
- Do not over fill the sandbag as it will be too heavy to carry.
- Do not tie the top of the sandbag.
- Take care when filling and lifting the sandbag, to avoid injury.



## How do I lay sandbags?

- Lay sandbags like brickwork. Stagger rows so that the joins do not line up.
- Start at one end and work to the other end.
- Ensure the unfilled part of the bag is covered by the next bag.
- Tuck flap under the bag at the end of the row.
- If the sandbag wall is going to be more than five (5) bags high, you will need to lay two (2) rows wide.



## Where do I place the sandbags?

- Place sandbags in plastic bags to cover drainage holes in home (e.g. showers, toilets, sinks) to stop back flow of water.
- Place a small wall across doorways, at least the height of the expected water level. Be careful not to trap yourself inside.
- If available, plastic sheeting may be used under sandbags to reduce the seepage.

### Block it

Toilets, bath and all drain holes



## What do I do once I have finished with the sandbags?

- Sturdy gloves should be worn when handling wet sandbags as they can contain chemicals, waste and diseases.
- Sandbags that have been in contact with floodwater need to be thrown away.
- Contact your local council to find out how to dispose of your sandbags safely.



# Sandbags and sand

## Preparing your home

Having sandbag supplies ready can assist you before a flooding emergency occurs.

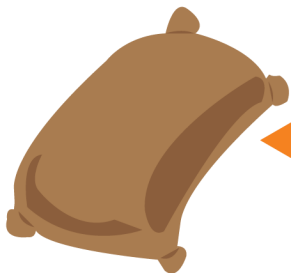


### What supplies do I need to sandbag my home?

- Sandbags
- Sand
- Plastic sheeting
- Gloves and safety goggles
- Shovel and hand scoop

### Where can I purchase these supplies?

- Many sandbag supplies can be purchased from hardware stores or garden centres.
- VICSES do not routinely supply sandbags to households.
- During floods, sandbag distribution points may be established in flood-affected areas.

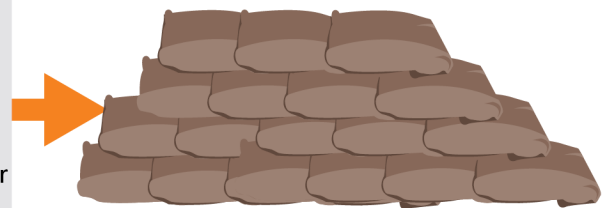


### How many sandbags will I need and how much sand?

- Most homes can be protected by less than 25 sandbags.
- The number of sandbags will depend on your local flood risk and availability.
- Sandbags are filled 2/3 full which requires around 15-20kgs of sand per bag.

### How do I store my sand and sandbags?

- Filled sandbags only have a short shelf life.
- It is recommended to store sandbags empty.
- Sandbags should be stored in a cool dry area away from UV light.
- Sand should be kept dry and can be stored in water resistant containers or under a tarp.
- Sand is heavy - ensure it is stored so it can be moved safely.



### When should I sandbag my home?

- **You** are best placed to decide if there is a need to sandbag your home, based on local knowledge and past flood events.
- Monitor your local conditions. Stay up-to-date with weather forecasts and warnings by downloading the **BOM Weather** and **VicEmergency** apps, or call the VicEmergency Hotline on 1800 226 226.
- If you think you are at risk, do not wait for an official warning to act.