

VICSES at a glance



Who we are

Control agency for:

















154 16

Units

104

Permanently staffed offices Road rescue providers

Our people in 2024-25



5,040 **Volunteers***

Female 33% Male 66% Other 1%

Volunteer leadership (Controllers and Deputy Controllers)

Female 30% **Male 70%**

*active & non-active

368 Staff

Female 57% Male 42% Other 1%

Staff leadership (Executive, Senior Managers, and other people leaders)

Female 40% Male 60%



Our agency in 2024-25



342,374



Flood

11,287 hours **2,165** incidents



132,569 hours **24,188** incidents



Road crash rescue

16,269 hours **2,532** incidents



Tsunami, landslide or earthquake

2,619 hours **154** incidents





Assist agency

45,430 hours **3,621** incidents



Community engagement

122,382 hours **2,121** incidents



Rescue (other/RAIR)

6,270 hours **1,007** incidents



Other

5.548 hours **152** incidents



2024-25 marks our busiest year on record for road crash rescue and assist agency response.



